

# Your guide to Enchanted Princess

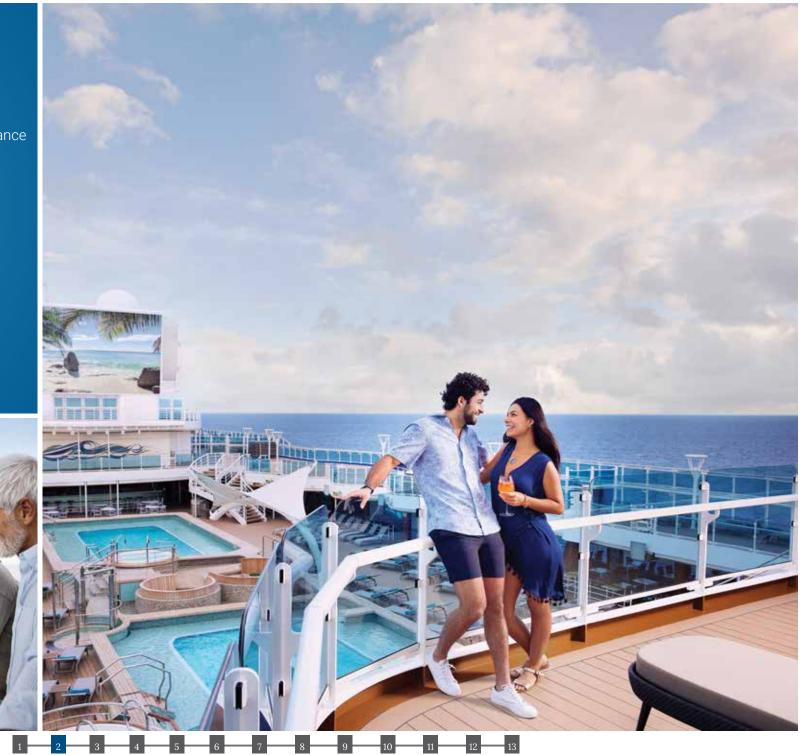


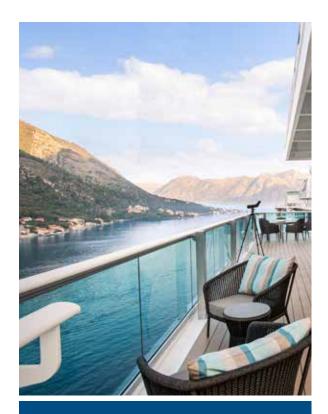
# Contents

- 3 Enchanted Princess at a glance
- 4 MedallionClass
- 5 MedallionClass App
- 6 Onboard Dining

7 Onboard Wellness

- 8 Activities & Entertainment
- 9-10 Accomodation
- 11-12 Deck Plans
- 13 Contact Us





## **Quick Facts**

Launched in 2019 3,660 guests 1,346 crew 145,252 tons 330m long 68m high 19 decks 22 knots service speed 1,830 staterooms 2 Sky Suites 44 Suites 374 Mini-Suites 311 Deluxe Balcony staterooms 753 Balcony staterooms 6 Deluxe Oceanview staterooms 340 Interior staterooms 38 Wheelchair Accessible staterooms

# Enchanted Princess at a glance

### To construct Enchanted Princess it took:

- 3 million man hours
- 37,000 tons of steel more than 1.5 times the weight of New York's Statue of Liberty
- 4,000 km (2,484 miles) of electrical cable more than enough to travel between the UK Princess Cruises office in Southampton and St. Petersburg, Russia.
- 360,000 litres (95,000 gallons) of paint more than twice what is reportedly used per year on the Golden Gate Bridge
- 200 tons of marble more than 30 times the amount of
- marble in Michelangelo's famous David statue
- Enchanted was due in June 2020
- First keel was laid in February 2019
- Fourth and fifth ship of the Royal fleet, marking Enchanted as the 100th passenger vessel constructed by Fincantieri

#### Enchanted Princess has:

- A top speed of 23 knots equal to 26.5 miles per hour
- 15,000KW of transverse (sideways) thruster power the original Love Boat, Pacific Princess had a forward propulsion power of about 13,500KW. So Enchanted Princess can go faster sideways than that ship could travel forward
- An anchor that weighs 14 tons
- The SeaWalk glass is 28mm (1.1 inch) thick more than 4 times thicker than the average car windshield glass

#### How big?

- 330m long longer than the height of the Eiffel Tower
- 68m high taller than London's Tower Bridge

### How much?

- 600 pounds of butter used each day
- 1,500 pounds of flour is used each day to create the ship's fresh-baked bread, homemade pasta and pastry shop treats
- 4,000 pieces of art onboard
- 18,000 bottles of wine and champagne in the wine cellars
- 54,600 napkins washed per week
- 21,200 bath towels washed per week
- 250,000 eggs used per week





featuring the Medallion™



# What is the Medallion?

The Medallion is a revolutionary, wearable device that enables an entirely new level of service and personalised attention onboard a MedallionClass ship and is given to all guests for free. The Medallion facilitates the enhanced guest experience but has no discernible technology – no on-off switch, no charging, no menu to navigate. The Medallion holds a guest's unique digital identity and communicates with readers onboard as well as in select ports and provides crew members with information about each guest to help them provide a better service.



### What does it do?

- A streamlined embarkation and disembarkation process, giving quicker and easier access to the ship
- Enhanced interaction with crew members and other guests, e.g. staff can see guest's individual food and beverage preferences and offer a more personalised service
- On demand beverage delivery, whereby guests will be able to order drinks and have them delivered directly throughout the ship and to their stateroom
- OceanCompass, which provides interactive directions throughout the ship and allows guests to easily locate friends, family and their children
- Easy payment for merchandise, drinks, shore excursions and other onboard services

- Access for guests to their real-time itinerary via portals throughout the ship, along with events and activities taking place during their cruise
- Keyless stateroom access
- Interactive games that can be played on portals across the vessel and the top deck 'Movies Under The Stars' screen, including trivia challenges and a ship-wide digital scavenger hunt
- A selection of casino games including poker, bingo and roulette available via guests' smart devices and select portals
- And much much more!



# Dine My Way

Dine My Way is all about personalising your cruise dining experience. Customise your dining time for each day via the MedallionClass app, whether making reservations for the main dining room (which is included) or speciality restaurants (which charge a small cover charge). Have dinner at the same time each night or change it based on what works for you. Once onboard, you can order food and drinks for delivery wherever you are through OceanNow®. More options at your fingertips means less time waiting and more time to dine your way.

CLICK HERE TO FIND OUT MORE AND VIEW VIDEOS

# All ships in the Princess fleet are MedallionClass.\*

MedallionClass features may vary by ship, and are subject to change. Guests on MedallionClass voyages will only be able to get OceanReady within 1-2 months prior to sailing.



# The MedallionClass<sup>™</sup> App

The all-in-one app interacts with your Medallion to put the MedallionClass digital experiences at your fingertips. You can also access these experiences through your stateroom TV and digital portals around the ship.

#### CLICK HERE TO VIEW APP VIDEO



### Expedite your boarding

With OceanReady® boarding is a breeze. Save time by uploading your passport and other travel documents, take your security photo in advance. OceanReady® shifts you into holiday mode faster than ever before thanks to a streamlined arrival process that lets you board more quickly.

### Find your way

OceanCompass leverages the Medallion to enable point-to-point way finding across the ship thanks to an intelligent navigation assistant – similar to GPS app. Available on portals around the ship or via the MedallionClass app, OceanCompass guides you throughout the ship, providing directional information so you can seamlessly navigate to your next location, as well as easily locate and chat with friends and family onboard using ShipMates.

### Service on demand

With OceanNow, you can enjoy personalised service on-demand by ordering food, drink and retail items to wherever you are onboard. Simply open OceanNow, place your order, then sit back and relax whilst a crew member finds you. Your Medallion tells crew members your exact location - so even if you move, your order will come to you.



# **Onboard** Dining



**Crown Grill** Named one of the 'Best Cruise Ship Steakhouses', this refined steakhouse serves premium aged beef and fresh seafood all cooked in an open theatrestyle kitchen and served in an elegant dining room

Sabatini's Italian Trattoria We've added more of what you love to our award-winning Sabatini's speciality restaurant. With both modern and rustic flair, experience antipasti and handmade pasta dishes by celebrity chef, Angelo Auriana.

**Chef's Table Lumiere** Join a select group of guests for an exclusive behind-the-scenes galley tour with champagne and hors d'oeuvres, followed by an extravagant multicourse dinner hosted by the ship's Executive Chef. Sit at a custom-made glass table in a private area - perfect for celebrating a special occasion.

**Salty Dog Grill** Head to the poolside all-American grill for a hot dog, chicken sandwich or homemade burger, cooked using the freshest ingredients and served with a side of golden fries. **Vines** Voted one of the 'Best Wine Bars at Sea', wine lovers can pair an extensive selection of delectable tipples with anything from fresh sushi and tapas to artisan meats and cheeses.

**World Fresh Marketplace** This laid-back setting is ideal for a quick breakfast, informal lunch, or casual dinner. Complimentary tea, coffee and homemade lemonade are available here.

**The Pastry Shop** Gaze in awe at these sweet delights it's nearly impossible to pass by these treats. Also, keep an eye out for freshly baked cookies doing the rounds out on deck or opt for a decadent Afternoon Tea.

**Salty Dog Gastro Pub** A warm, inviting gastropub experience inspired by pub favourites. Gather in a comfortable, pub style atmosphere to share distinctive dishes. Offering a unique variety of beer, whiskey and cocktail selections, plus live music, there's something for everyone at this hip, friendly twist on traditional pub fare. **International Café** Situated in the Piazza, this is the perfect place to watch the world go by and enjoy complimentary snacks around the clock.

**Bistro Sur La Mer** by 3 Michelin Star Emmanuel Renaut Head to the casual French bistro-style dining venue with a modern twist. Created in partnership with Chef Emmanuel Renaut, who holds one of the prestigious titles of 'Meilleur Ouvrier de France' (Best Craftsmen of France) and 'Chef of the Year' by French Magazine, Le Chef.

**Gigi's** Voted 'Best Pizza at Sea', you can taste this 100%homemade, authentic Neapolitian-style pizza at Alfredo's, or grab a slice poolside



# **Onboard Wellness**



**Infinity Wakeview Pool** On Enchanted Princess you'll find refreshing new opportunities for aquatic relaxation. In addition to more spa tubs, the ship has two deep-tank pools, linked by sunken, communal seating, adjacent to dancing fountains and the top-deck bar. At the ship's aft end, the infinity-style Wakeview pool and bar offer spectacular views of the horizon.

**The Sanctuary** The Sanctuary is a luxurious spa-inspired top-deck retreat, reserved only for adults and featuring plush lounge furniture, attentive stewards, soothing music and healthy beverages and food. Find private cabanas where you can enjoy a delightful treatment.

**Private Cabanas** With eight private cabanas at The Sanctuary– twice as many as our other Royal Class ships – Enchanted Princess offers even more opportunities to indulge in a private getaway at our exclusive adultsonly retreat. Relax with signature drinks, light meals, and al fresco massages. Serenity Stewards attend to your every need, whether it's to be on hand to provide chilled face towels or Evian water mist spray.

**Lotus Spa** Revitalise in the Lotus Spa, named Best Spa on a Cruise Ship by Spa finder Wellness 365TM. As part of our relaxing cruise activities, you can choose from a variety of treatments, such as aroma stone therapy massages and detoxifying ocean wraps. Or enjoy a manicure and pedicure in our salon with an attentive service chosen by you

Lotus Spa Fitness Centre Our state-of-the-art fitness centers offer exercise and spinning courses, free and machine weights, treadmills with ocean views and more to energize yourself while on your cruise holiday. And if you like the outdoors, there's a jogging track a few decks above the waves. **The Princess Luxury Bed** Created exclusively for Princess by a manufacturer renowned for some of the most comfortable hotel beds in the world, our luxurious new beds envelop guests in opulent style and blissful comfort. We've invested in ultra-premium features; a two-inch thick pillow top, a nine-inch single-sided medium firm mattress especially designed for enhanced support, individually wrapped bed coils for minimal disturbance, a European-inspired ultra soft duvet and 100% luxurious jacquard-woven cotton linens.





# Activities and Entertainment

**Camp Discovery** Kids can enjoy our new youth centres in partnership with Discovery which are broken into 3 age categories: The Treehouse (Ages 3-7), The Lodge (Ages 8-12) and The Beach House (Ages 13-17)

**Movies Under the Stars** Watch new blockbusters and old favourites on this giant, poolside screen in our outdoor amphitheatre. 7.1 digital surround sound offers a fully immersive experience

**Take Five** Relive the roots of jazz each evening with a live trio performing brilliant classics and telling tales of true jazz legends throughout the ages. Debuting on this ship, Take 5 comes to life showcasing vintage footage, iconic imagery and intimate conversations that transport you to the heart of the jazz era. Join in on a salsa class during the day, then swing your hips to the fiery rhythms of Afro-Cuban jazz at night

**Vista Show Lounge** The newly re-designed Vista Lounge at the aft of the ship features an endless variety of worldclass entertainers on stage each night—from live bands and comedians to illusionists and musicians. Grab an expertly crafted cocktail and snag a spot in an intimate nook for the perfect place to relax, unwind and enjoy quality time with friends and family.

**Princess Live!** Join family or friends at an intimate table in the spacious Princess Live! and Café, and enjoy your favourite drinks as an ever-changing variety of live performances takes the stage. Sip barista-made coffee



or tea from the Café as a fresh comedy act steps into the spotlight. Savour a quick bite while talented artists share their diverse musical styles. You may even encounter a game show that invites you to play along.

**Princess Theatre** Watch West End style performances with shows such as Rock Opera. This one-of-a-kind production features incredible costumes inspired by glamorous avant-garde fashion with a musical soundtrack spanning classic rock, opera and musical theater, sung in English, Spanish, Latin and even American Sign Language – a Princess first! And introducing 5-SKIES – one of our most technologically advanced production shows yet. Meet Gamer 1, who dares to take on "5-SKIES," the greatest virtual reality game of all time. Follow him on his journey through a series of increasingly difficult levels, encountering new characters and challenges along the way. Will he master all 5 skies to unlock each level and ultimately reach the Enchanted Princess?

**Dramatic Atrium** The social hub of the ship, the soaring atrium offers a vibrant collection of always-changing quick bites and light meals, beverages, entertainment, shopping and guest services.

**The SeaWalk** The ship's most distinguishing design element is an over-water SeaWalk, a top-deck glassbottomed enclosed walkway extending more than 28 feet beyond the edge of the vessel. You can enjoy dramatic views to the sea 128 feet below.

**Crooners** Marvelous martinis and melodies, step into Crooners bar and be transported to the classic Sinatra era, made complete with a top notch pianist singing tunes and tickling the ivories



# Your home away from home

From the moment you step aboard, we want you to feel welcomed and right at home. And with attentive service from our friendly staff that knows what hospitality means, you'll find that Enchanted Princess truly is your home away from home.



1Size and position of stateroom will vary by ship. Images are a representation of a typical cabin within that grade. The Oceanview cabin image represents a slightly larger than usual stateroom within this category

### All staterooms have the following amenities:

Comfortable queen or twin beds<sup>1</sup> • Private bathroom and shower • Refrigerator • Flat screen TV • 100% cotton, high thread count linens • Complimentary 24 hour room service • Spacious closet • Desk • Hair dryer and fine bathroom amenities • Digital security safe • Evening bed turn-down with chocolates on your pillow • Complimentary shampoo, conditioner and body lotion • Fresh fruit • Waffle weave cloth bathrobes upon request • Standard US and European plug sockets • Many staterooms have Pullman foldaway beds which can accommodate a 3rd or 4th person

# Club Class Mini Suite

Upgraded bathroom amenities • Bath with overhead rain shower • Complimentary glass of Champagne on embarkation day

Club Class Dining • Premium location mini-suites • Priority embarkation and disembarkation at beginning and end of cruise • Priority speciality dining reservations • Complimentary in-room wine set up on embarkation day –½ bottle of red and ½ bottle of white wine • Complimentary premium evening canapés upon request • Upgraded terry shawl bathrobes



# 1 2 3 4 5 6 7 8 9 10 11 12 13



# Suite

In addition to Club Class Mini Suite: Upgraded bathroom amenities • Bath with overhead rain shower • Complimentary glass of Champagne on embarkation day • Priority embarkation and disembarkation including lounge • Priority tender embarkation • Luxury terry shawl bathrobes and slippers • Complimentary 1/2 bottle of wine per person • Evening canapés upon request • Club Class Dining • Priority shore excursion and speciality dining reservations • Priority queue at the Guest Services Desk • Complimentary same day laundry services and shoe polishing • Complimentary access to Lotus Spa thermal suite (on selected ships) • Complimentary speciality dining on embarkation day • 24-hour complimentary room service with upgraded menus • Complimentary one time Mini Bar set up and free daily bottled water • VIP priority onboard shore excursion reservations • VIP priority line at the guest service desk • VIP priority speciality dining reservations • Complimentary private portrait sitting with onboard photographer • Complimentary Lotus Spa Thermal Suite access on select ships • Complimentary umbrellas • Upgraded turn down service • Complimentary fresh orchids • Complimentary premium stationery and pens • Exclusive Concierge Lounge with complimentary hors d'oeuvres • Complimentary Chef's welcome goodies on embarkation evening • Complimentary in-suite afternoon tea • Complimentary exotic fruit bowl on embarkation day, refreshed upon request • Complimentary ice service twice daily

# Sky Suite

**In addition to Suite:** Suite Experience Manager to service your every need • Reserved Princess Theatre seating • Complimentary access to The Enclave • Premium champagne on arrival • Two full bottle bar setup and mixers • Complimentary Ultimate Balcony Breakfast and Dinner • Upgraded balcony furniture with exterior bar, mini fridge and TV.

CLICK HERE TO VIEW VIDEO



# Deckplans

Built in Fincantieri Cantieri Navali Italiani, Monfalcone, Italy. Registered in Bermuda. Length 1,083ft | Height 217ft | Gross tonnage 144,650 | Speed 22 knots | 19 decks

# Stateroom description





- SI ALOHA, BAJA, CARIBE, DOLPHIN, MARINA, **RIVIERA** Penthouse 54 RIVIERA, SUN Penthouse
- SS ALOHA, BAJA, CARIBE, DOLPHIN Premium S6 SUN
- s7 SUN (no balcony)

Club Class Mini- Suite - with balcony MI ALOHA, BAJA, RIVIERA Premium M6 LIDO, MARINA Premium

Mini- Suite - with balcony MA ALOHA, BAJA, CARIBE, RIVIERA

- MB ALOHA, BAJA, CARIBE, MARINA, RIVIERA
- MC EMERALD, LIDO, MARINA
- ME EMERALD, RIVIERA, ALOHA MF EMERALD, LIDO, MARINA

#### Deluxe Balcony

- ALOHA, BAJA, CARIBE, DOLPHIN, EMERALD, MARINA, RIVIERA Premium
- DA DOLPHIN DB ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA
- DC LIDO, MARINA DE ALOHA, BAJA, CARIBE, DOLPHIN, MARINA,
- RIVIERA
- DF EMERALD, LIDO, MARINA DW EMERALD, LIDO, MARINA, EMERALD
- (obstructed view)
- Will accommodate third and fourth person
- Will accommodate third person
- Connecting stateroom
- Wheelchair-accessible stateroom: shower only

#### Balcony BA ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA

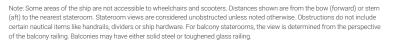
- Two lower beds BB ALOHA, BAJA, CARIBE, DOLPHIN, MARINA,
- RIVIERA Two lower beds
- BC LIDO, MARINA, SUN Two lower beds BD ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA
- Two lower beds
- BE ALOHA, BAJA, CARIBE, DOLPHIN, MARINA Two lower beds
- EF LIDO, MARINA, EMERALD, SUN Two lower beds BW EMERALD Two lower beds (obstructed view)

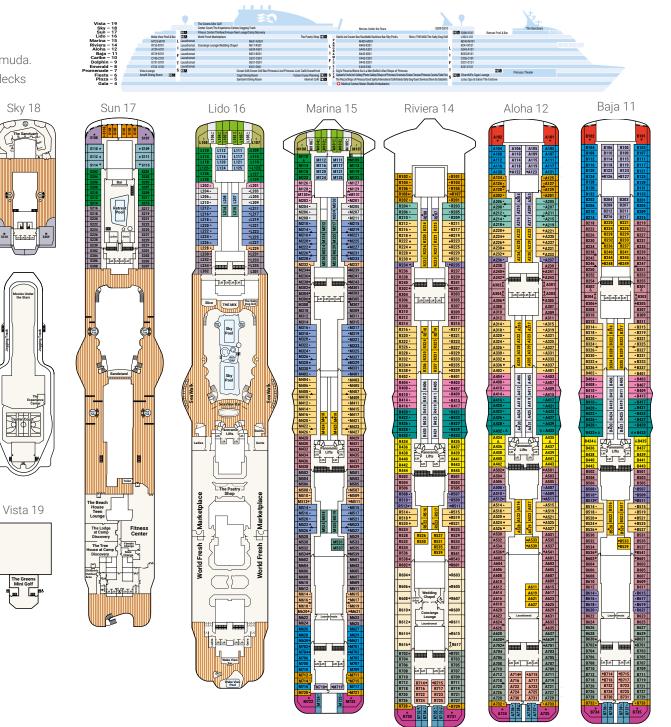
#### Oceanview 06 SUN Premium

- Interior ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA
- Two lower beds B ALOHA, BAJA, CARIBE, DOLPHIN, EMERALD,
- MARINA, RIVIERA Two lower beds
- C EMERALD, LIDO, MARINA
- D ALOHA, BAJA, CARIBE, RIVIERA
- Two lower beds E ALOHA, BAJA, CARIBE, DOLPHIN,
- MARINA, RIVIERA Two lower beds F EMERALD, LIDO, MARINA

\* Two lower beds not convertible to queen; shower only Will accommodate a rollaway + Balcony door blocked when upper berth is in use

# Balcony access when in port only





# Deckplans

Built in Fincantieri Cantieri Navali Italiani, Monfalcone, Italy. Registered in Bermuda. Length 1,083ft | Height 217ft | Gross tonnage 144,650 | Speed 22 knots | 19 decks

# Stateroom description

Deck plans shown are based on Sky Princess. Plans for Enchanted Princess may vary, see princess.com for details.

#### Suite

- so SKY Skv s2 EMERALD Owner's S3 ALOHA, BAJA, CARIBE, DOLPHIN, MARINA, RIVIERA Penthouse s4 RIVIERA, SUN Penthouse
- SS ALOHA, BAJA, CARIBE, DOLPHIN Premium S6 SUN
- s7 SUN (no balcony)

Club Class Mini- Suite - with balcony MI ALOHA, BAJA, RIVIERA Premium M6 LIDO, MARINA Premium

#### Mini- Suite - with balcony MA ALOHA, BAJA, CARIBE, RIVIERA

- MB ALOHA, BAJA, CARIBE, MARINA, RIVIERA
- MC EMERALD, LIDO, MARINA
- ME EMERALD, RIVIERA, ALOHA
- MF EMERALD, LIDO, MARINA

#### Deluxe Balcony

- ALOHA, BAJA, CARIBE, DOLPHIN, EMERALD, MARINA, RIVIERA Premium
- DA DOLPHIN DB ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA
- DC LIDO, MARINA DE ALOHA, BAJA, CARIBE, DOLPHIN, MARINA,
- RIVIERA DF EMERALD, LIDO, MARINA
- DW EMERALD, LIDO, MARINA, EMERALD
- (obstructed view)
- Will accommodate third and fourth person
- Will accommodate third person
- Connecting stateroom
- Wheelchair-accessible stateroom: shower only

Balcony BA ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA

- Two lower beds
- BB ALOHA, BAJA, CARIBE, DOLPHIN, MARINA,
- RIVIERA Two lower beds BC LIDO, MARINA, SUN Two lower beds
- BD ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA Two lower beds
- BE ALOHA, BAJA, CARIBE, DOLPHIN, MARINA Two lower beds
- EF LIDO, MARINA, EMERALD, SUN Two lower beds BW EMERALD Two lower beds (obstructed view)

#### Oceanview 06 SUN Premium

- Interior
- ALOHA, BAJA, CARIBE, DOLPHIN, RIVIERA
- Two lower beds ALOHA, BAJA, CARIBE, DOLPHIN, EMERALD, MARINA, RIVIERA
- Two lower beds C EMERALD, LIDO, MARINA
- D ALOHA, BAJA, CARIBE, RIVIERA
- Two lower beds E ALOHA, BAJA, CARIBE, DOLPHIN,
- MARINA, RIVIERA Two lower beds
- F EMERALD, LIDO, MARINA

\* Two lower beds not convertible to queen; shower only Will accommodate a rollaway + Balcony door blocked when upper berth is in use

# Balcony access when in port only





C336 • C402 -C404 -C408 -C408 -C410 -C416 -C416 -C420 -C422 -



We hope you have a wonderful time sailing onboard the beautiful Enchanted Princess